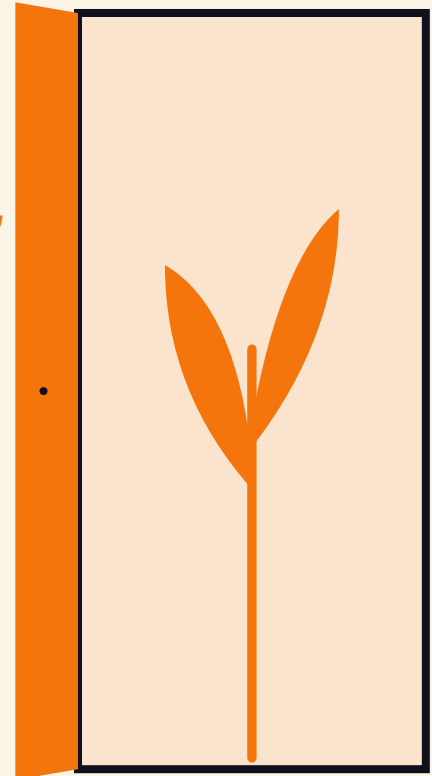




# Shop. Compare. Save. *Without leaving home.*

Amazon, Flipkart, Myntra — they bring every shop in India to your phone. Compare prices, read reviews, order home. Often cheaper than the local shop.



## WHAT'S INSIDE

- ✓ Search safely on Amazon or Flipkart
- ✓ Compare prices and read reviews
- ✓ Order and track delivery



— WHY THIS MATTERS

# The whole market — in your phone.

Online shopping changed how India shops. You can compare prices across 50 sellers in 10 seconds. Read what real customers say. Order. Get delivery in 1-2 days.

And — most importantly — return easily if something's wrong. Real shops don't always allow returns. Online apps almost always do.

## WHAT YOU'LL LEARN

- Open Amazon or Flipkart safely
- Search and filter products
- Read reviews before buying
- Order and track delivery

 *Takes about 8 minutes to read*



1

STEP 1 OF 7

## Pick a trusted app

Use ONLY well-known apps:

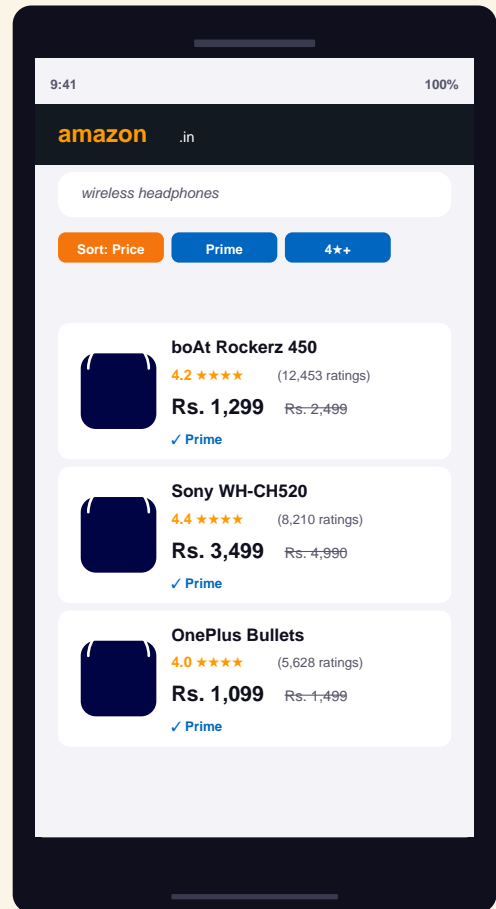
- Amazon (amazon.in)
- Flipkart (flipkart.com)
- Myntra (clothes — myntra.com)
- Tata Cliq, Ajo (also reliable)

Install from Play Store. Never click WhatsApp links to 'Amazon offers' — they're scams.



### WARNING

Many fake shopping websites copy Amazon's look. Always type 'amazon.in' yourself or use the official app. Never click WhatsApp shopping links.





2

STEP 2 OF 7

## Search what you want

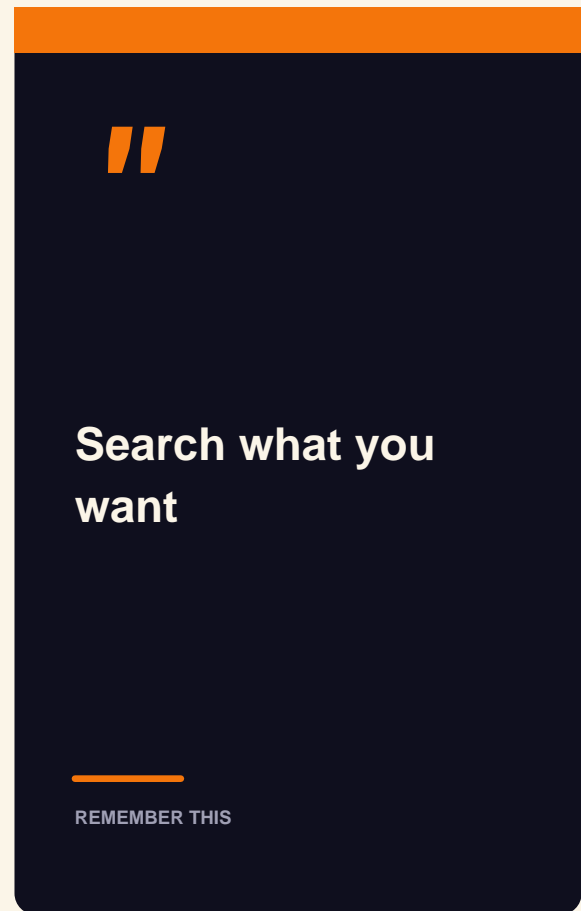
Tap the search bar. Type what you want — be specific:

- 'wireless headphones under 2000'
- 'cotton sarees for grandmother'
- 'pressure cooker 5 litre'

Press search. Hundreds of options appear.

**TIP**

Add price range to your search ('under 2000') — saves scrolling through expensive ones you don't want.





3

STEP 3 OF 7

## Filter by rating and price

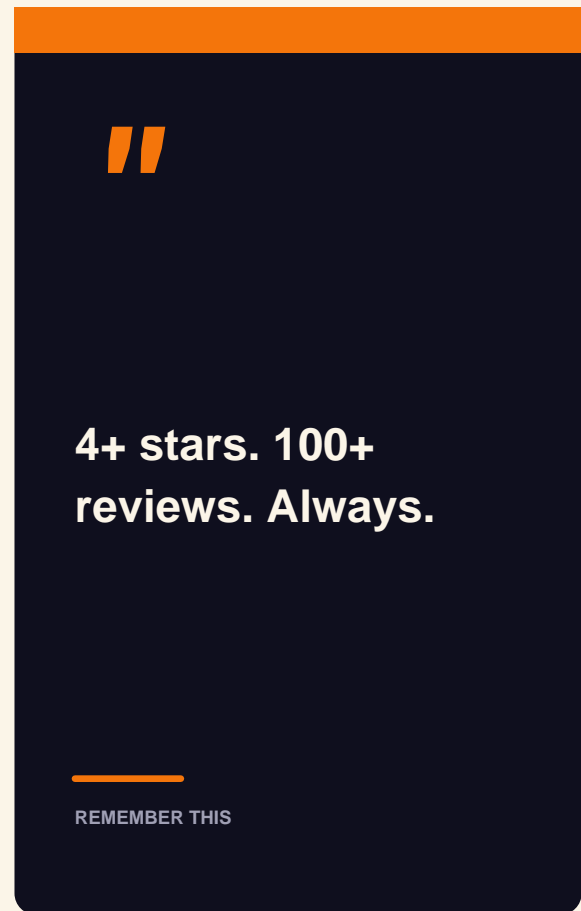
Above the products, you'll see filter buttons:

- Sort by Price (low to high)
- 4 Stars & Up
- Free Delivery
- Prime (faster delivery)

Tap '4 Stars & Up' first. Skip products with low ratings.

● **TIP**

Only buy products with 4+ stars AND 100+ reviews. Both matter. 5 stars from 3 reviews is suspicious.





4

STEP 4 OF 7

## Read 2-3 reviews carefully

Tap a product. Scroll down to 'Customer Reviews'.

Read 2-3 reviews — both positive AND negative. Look for:

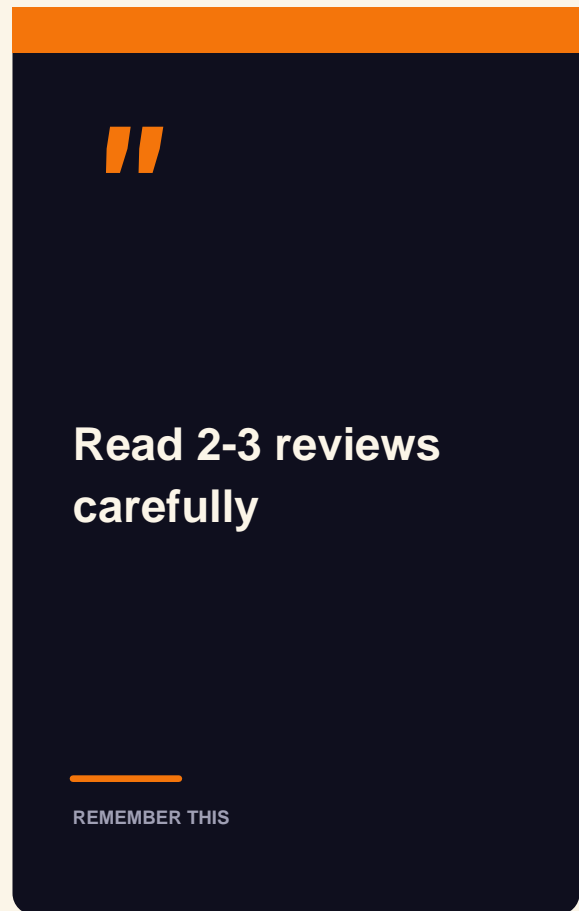
- 'Build quality is good'
- 'Stopped working after 2 weeks'
- 'Photos are misleading'

Real reviews mention specific problems. Fake reviews are vague.



### WARNING

Many products have **FAKE** reviews. Look for reviews with photos from real customers. Skip products with all 5-star reviews and short text.





5

STEP 5 OF 7

## Add to cart and checkout

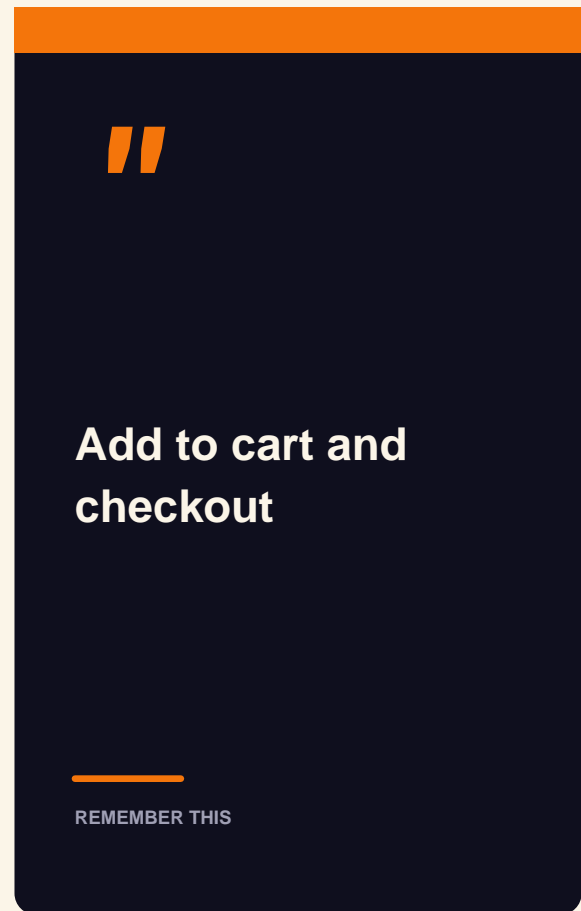
When you find what you want:

1. Tap 'Add to Cart' (or 'Buy Now')
2. Tap the cart icon (top-right)
3. Review items + total
4. Tap 'Place Order' or 'Proceed'
5. Confirm address, payment

Place Order. Done.

● **TIP**

First time, choose 'Cash on Delivery'. You pay only when product arrives. Safest for beginners.





6

STEP 6 OF 7

## Track your delivery

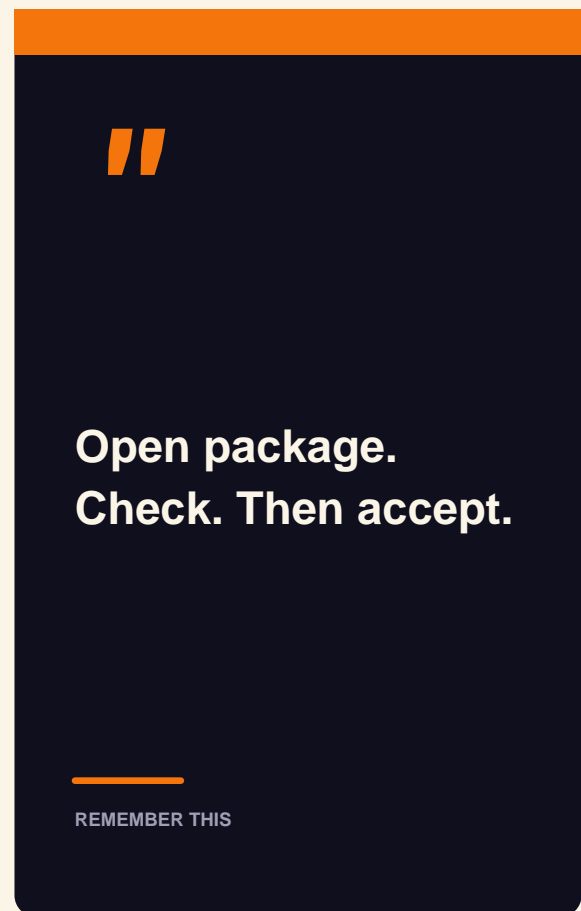
After ordering, the app shows:

- Order confirmed
- Packed
- Shipped
- Out for delivery
- Delivered

On delivery day, the delivery person calls when 5 minutes away. Be ready.

**TIP**

Open the package **WITH** the delivery person there. Check if product matches what you ordered. If wrong/damaged — refuse, get instant refund.





7

STEP 7 OF 7

## Returns are your safety net

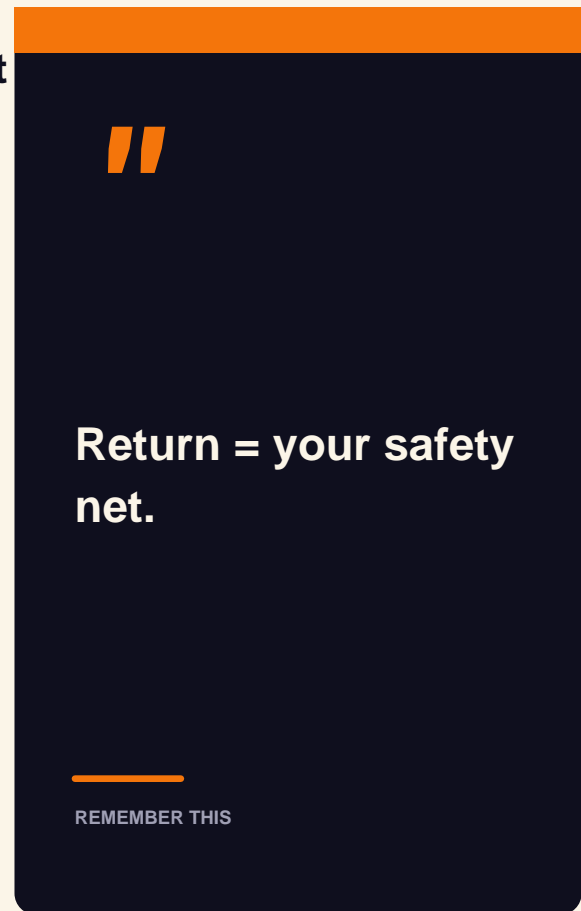
Don't like the product? Return it:

1. Open the order in the app
2. Tap 'Return'
3. Pick reason (size, quality, wrong item)
4. Schedule pickup
5. Refund in 5-7 days

Most returns are FREE. No questions asked within 7-30 days.

**TIP**

Always check the 'Return Policy' on the product page **BEFORE** buying. Some categories (lingerie, food, perishables) have no returns.





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— QUICK RECAP

# Smart online shopping.

**1**

## Trusted apps only

Amazon, Flipkart, Myntra. Type the URL yourself or use official app. Never click WhatsApp shopping links.

**2**

## Filter to 4+ stars

Only consider products with 4+ stars and 100+ reviews. Both matter. Skip ones with too few reviews.

**3**

## Read negative reviews too

Don't just read 5-star reviews. The 1-3 star ones reveal real problems. They're more honest.

**4**

## Cash on Delivery for first orders

First time? Pay when product arrives. Safer than online payment when you're learning.

**5**

## Returns are easy — use them

Most products can be returned in 7-30 days. Free pickup. Refund in a week. Don't be afraid to return.



School of *Elderly*

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